



High Valley  
TRANSIT

# High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 8/27/21 to 9/2/21

## Ride Experience

Ride Rating (out of 5)  
Average **4.8** | Median **5**

Average Ride Distance  
Average **3.3 miles** | Median **2.8 miles**

Pickup Walk Distance  
Average **82.4 feet** | Median **60.0 feet**

Dropoff Walk Distance  
Average **64.1 feet** | Median **47.0 feet**

Time from request to scheduled pickup  
Average **10.7 minutes** | Median **8.8 minutes**

## YTD Overview

**32,243**  
Passengers

**10,917.7**  
Net Driver Hours

**7,300**  
App Accounts

## Weekly Overview

**2,908** Passengers (avg. 415/day)

**104** New Riders

**29.6%** Aggregation\*

\*Aggregation = % of shared rides

Web: [highvalleytransit.org/data](http://highvalleytransit.org/data)  
Email: [data@highvalleytransit.org](mailto:data@highvalleytransit.org)

## Transit Connections

### Kimball Junction Transit Center

153 Pickups (5.3%)  
162 Drop-offs (5.6%)  
Total Connecting: 315 (10.9%)

### Canyons Village Transit Hub

125 Pickups (4.3%)  
174 Drop-offs (6.0%)  
Total Passengers: 299 (10.3%)

\* No rides between KJTC and Canyons

## Completed vs. Canceled Rides

The box & whisker plots below show the average pickup lag time by hour of day for completed and canceled rides. The box represents data from the 25<sup>th</sup> quartile to 75<sup>th</sup> quartile, with the median being the point where colors change. The black lines at the bottom and top represent the minimum and maximum values, respectively.

