



High Valley
TRANSIT

High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 11/12/21 to 11/18/21

Ride Experience

Ride Rating (out of 5)
Average **4.78** | Median **5**

Ride Distance
Average **3.78 miles** | Median **3.10 miles**

Pickup Walk Distance
Average **79.88 feet** | Median **62.0 feet**

Dropoff Walk Distance
Average **68.85 feet** | Median **53.0 feet**

Time from request to scheduled pickup
Average **10.79 minutes** | Median **11.2 minutes**

Weekly Overview

2,746 Passengers (avg. 392/day)

103 New Riders

32.3% Aggregation*

*Aggregation = % of shared rides

Web: highvalleytransit.org/data
Email: data@highvalleytransit.org

Transit Connections

Kimball Junction Transit Center

103 Pickups (3.8%)
125 Drop-offs (4.5%)
Total Connecting: 228 (8.3%)

Canyons Village Transit Hub

54 Pickups (2.0%)
97 Drop-offs (3.5%)
Total Passengers: 151 (5.5%)

YTD Overview

63,004
Passengers

19,523.1
Net Driver Hours

9,461
App Accounts

Six Months Service Update

Micro began operating on May 17, 2021, so it hit six months of operation on Wednesday, November 17th. The metrics below are for the first six months of service and thus exclude November 18th. If one expected all metrics to be consistent throughout the year, each should be at 50 percent.

Metric	Annual Expectation	Six Months Actual	Percentage Met	Comment
Passengers	110,000	62,617	56.9%	Should expect to average at least 12,000/month for last six months, ~134,000 for first year at a minimum
Driver Hours	40,000	19,418.2	48.5%	Only under due to first two months of service*
Service Cost**	\$2,218,000	\$1,076,739.19	48.5%	Driven by driver hours alone

* Between May 17th and June 30th, we serviced 596.6 fewer hours than expected if proportioning out the 40,000 hours on a per-day basis.

** Only includes the \$55.45/driver hour cost, not the \$94,000 startup costs already paid.