



High Valley
TRANSIT

High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 11/19/21 to 11/25/21

Ride Experience

Ride Rating (out of 5)
Average **4.75** | Median **5**

Ride Distance
Average **3.93 miles** | Median **3.40 miles**

Pickup Walk Distance
Average **75.01 feet** | Median **56.0 feet**

Dropoff Walk Distance
Average **65.32 feet** | Median **47.0 feet**

Time from request to scheduled pickup
Average **12.73 minutes** | Median **10.70 minutes**

Weekly Overview

2,569 Passengers (avg. 367/day)

101 New Riders

3.7 Utilization Avg.

32.3% Aggregation*

94.9% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

78 Pickups (3.0%)

110 Drop-offs (4.3%)

Total Connecting: 188 (7.3%)

Canyons Village Transit Hub

59 Pickups (2.3%)

87 Drop-offs (3.4%)

Total Passengers: 146 (5.7%)

YTD Overview

65,573

Passengers

20,226.8

Net Driver Hours

9,804

App Accounts

Met Demand vs. Seat Unavailable, 11/19 to 11/25

A ride request that is provided a ride proposal is classified as "met demand"; when we cannot provide a proposal to a particular ride request, it is classified as a "seat unavailable". Ideally the met demand rate would be 98 percent or greater, which means a 2 percent or less seat unavailable rate. The total number of requests by day are shown below, with green representing "met demand" requests and grey "seat unavailable", with the met demand rate for that day below. Note that 11/25 was Thanksgiving Day.

