



High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 11/26/21 to 12/2/21

Ride Experience

Ride Rating (out of 5)
Average **4.68** | Median **5**

Ride Distance
Average **3.79 miles** | Median **3.40 miles**

Pickup Walk Distance
Average **75.88 feet** | Median **59.0 feet**

Dropoff Walk Distance
Average **60.33 feet** | Median **39.0 feet**

Time from request to scheduled pickup (ETA)
Average **12.45 minutes** | Median **10.40 minutes**

Weekly Overview

2,495 Passengers (avg. 356/day)

120 New Riders

3.5 Utilization Avg.

33.5% Aggregation*

96.6% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

102 Pickups (4.1%)
117 Drop-offs (4.7%)
Total Connecting: 219 (8.8%)

Canyons Village Transit Hub

62 Pickups (2.5%)
117 Drop-offs (4.7%)
Total Passengers: 179 (7.2%)

YTD Overview

68,068

Passengers

20,946.1

Net Driver Hours

10,023

App Accounts

Day-by-Day KPIs, 11/26 to 12/2

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA
Fri. 11/26	813	109.6	1%	422	10.7 min.
Sat. 11/27	673	102.4	3.4%	384	12.5 min.
Sun. 11/28	475	86.1*	5.4%	261	12.2 min.
Mon. 11/29	578	100.6	2.4%	340	12.3 min.
Tues. 11/30	667	100.4	3.9%	368	13.0 min.
Wed. 12/1	687	100.7	5.4%	317	14.5 min.
Thurs. 12/2	707	122.1	3.3%	403	12.3 min.

* Driver callout on 11/28 which resulted in lower driver hours and higher seat unavailable rate