



High Valley
TRANSIT

High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 12/17/21 to 12/23/21

Ride Experience

Ride Rating (out of 5)
Average **4.83** | Median **5**

Ride Distance
Average **4.05 miles** | Median **3.50 miles**

Pickup Walk Distance
Average **74.21 meters** | Median **53.00 meters**

Dropoff Walk Distance
Average **56.60 meters** | Median **39.0 meters**

Time from request to scheduled pickup (ETA)
Average **21.21 minutes** | Median **23.20 minutes**

Weekly Overview

3,838 Passengers (avg. 548/day)

240 New Riders

4.9 Utilization Avg.

49% Aggregation*

75.4% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

299 Pickups (7.8%)
304 Drop-offs (7.9%)
Total Connecting: 603 (15.7%)

Canyons Village Transit Hub

144 Pickups (3.8%)
417 Drop-offs (10.9%)
Total Passengers: 561 (14.7%)

Day-by-Day KPIs, 12/17 to 12/23

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 12/17	1,858	106.8	33.9%	521	24.2 min.	28.6 min (7am)
Sat. 12/18	1,770	105.7	28.6%	515	21.8 min.	28.7 min (9pm)
Sun. 12/19	1,802	110.2	13.0%	616	19.3 min.	26.9 min (7am)
Mon. 12/20	1,865	96.2	32.4%	473	23.3 min.	27.6 min (12pm)
Tues. 12/21	1,887	121.4	27.5%	538	20.5 min.	28.3 min (1pm)
Wed. 12/22	1,808	131.0	16.7%	589	20.7 min.	28.0 min (4pm)
Thurs. 12/23	1,795	135.7	19.7%	586	19.5 min.	28.4 min (10pm)

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.

YTD Overview

78,537
Passengers

23,310.8
Net Driver Hours

12,505
App Accounts

Web: highvalleytransit.org/data
Email: data@highvalleytransit.org