



High Valley  
TRANSIT

# High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 1/7/22 to 1/13/22

## Ride Experience

Ride Rating (out of 5)  
Average **4.65** | Median **5.0**

Ride Distance  
Average **4.19 miles** | Median **3.30 miles**

Pickup Walk Distance  
Average **79.96 meters** | Median **54.00 meters**

Dropoff Walk Distance  
Average **65.13 meters** | Median **36.00 meters**

Time from request to scheduled pickup (ETA)  
Average **22.68 minutes** | Median **22.40 minutes**

## Service YTD Overview

**89,916**  
Passengers

**25,586.3**  
Net Driver Hours

**14,429**  
App Accounts

## Weekly Overview

**4,566** Passengers (avg. 652/day)

**137** New Riders

**5.0** Utilization Avg.

**49.5%** Aggregation\*

**86.4%** Met Demand\*\*

\*Aggregation = % of shared rides

\*\*Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

## Day-by-Day KPIs, 12/31/21 to 1/6/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 1/7	1,700	125.6	15.8%	718	19.8 min.	27.7 min (7am)
Sat. 1/8	1,933	126.0	26.4%	709	22.7 min.	29.1 min (8am)
Sun. 1/9	1,788	107.9	19.6%	602	32.9 min.	42.7 min (5pm)
Mon. 1/10	1,540	124.4	8.3%	571	27.4 min.	42.4 min (5pm)
Tues. 1/11	1,612	139.9	3.9%	688	20.6 min.	37.9 min (7am)
Wed. 1/12	1,516	153.2	8.7%	652	17.0 min.	28.8 min (12am)
Thurs. 1/13	1,539	135.3	8.4%	616	26.7 min.	41.4 min (7am)

\* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.

## Transit Connections

### Kimball Junction Transit Center

384 Pickups (8.4%)

476 Drop-offs (10.4%)

Total Connecting: 860 (18.8%)

### Canyons Village Transit Hub

259 Pickups (5.7%)

591 Drop-offs (12.9%)

Total Passengers: 850 (18.6%)