



High Valley
TRANSIT

High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 1/14/22 to 1/20/22

Ride Experience

Ride Rating (out of 5)
Average **4.66** | Median **5.0**

Ride Distance
Average **4.04 miles** | Median **3.30 miles**

Pickup Walk Distance
Average **76.81 meters** | Median **47.00 meters**

Dropoff Walk Distance
Average **67.93 meters** | Median **34.00 meters**

Time from request to scheduled pickup (ETA)
Average **29.16 minutes** | Median **31.60 minutes**

Weekly Overview

4,203 Passengers (avg. X/day)

113 New Riders

4.8 Utilization Avg.

45.1% Aggregation*

85.1% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

322 Pickups (7.7%)
442 Drop-offs (10.5%)
Total Connecting: 764 (18.2%)

Canyons Village Transit Hub

233 Pickups (5.5%)
710 Drop-offs (16.9%)
Total Passengers: 943 (22.4%)

Service YTD Overview

94,119
Passengers

26,467.6
Net Driver Hours

14,905
App Accounts

Day-by-Day KPIs, 1/14/22 to 1/20/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 1/14	1,921	143.4	7.9%	690	31.0 min.	42.8 min (7am)
Sat. 1/15	1,785	122.3	21.7%	574	30.0 min.	42.5 min (11pm)
Sun. 1/16	1,845	139.8	12.6%	709	24.3 min.	43.8 min (11pm)
Mon. 1/17	1,558	101.7	23.2%	504	35.6 min.	42.0 min (7am)
Tues. 1/18	1,594	121.6	14.4%	615	29.4 min.	37.9 min (5pm)
Wed. 1/19	1,474	137.6	10.0%	605	26.5 min.	40.4 min (7am)
Thurs. 1/20	1,348	120.1	15.3%	506	28.1 min.	40.5 min (7am)

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.

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