



High Valley
TRANSIT

High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 1/21/22 to 1/27/22

Ride Experience

Ride Rating (out of 5)
Average **4.62** | Median **5.0**

Ride Distance
Average **4.01 miles** | Median **3.30 miles**

Pickup Walk Distance
Average **0.05 miles** | Median **0.03 miles**

Dropoff Walk Distance
Average **0.04 miles** | Median **0.02 miles**

Time from request to scheduled pickup (ETA)
Average **25.32 minutes** | Median **24.80 minutes**

Weekly Overview

4,356 Passengers (avg. X/day)

94 New Riders

4.8 Utilization Avg.

45.1% Aggregation*

88.6% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

415 Pickups (9.5%)

565 Drop-offs (13.0%)

Total Connecting: 980 (22.5%)

Canyons Village Transit Hub

299 Pickups (6.8%)

735 Drop-offs (16.9%)

Total Passengers: 1034 (23.7%)

Service YTD Overview

98,475
Passengers

27,372.7
Net Driver Hours

15,314
App Accounts

Day-by-Day KPIs, 1/21/22 to 1/27/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 1/21	1,564	125.3	14.0%	589	26.6 min.	43.9 min (7am)
Sat. 1/22	1,629	129.6	14.7%	572	27.8 min.	40.8 min (11pm)
Sun. 1/23	1,562	128.2	9.5%	664	23.9 min.	43.4 min (11pm)
Mon. 1/24	1,437	131.1	8.1%	643	24.5 min.	40.3 min (7am)
Tues. 1/25	1,526	110.6	17.6%	535	34.0 min.	44.5 min (7am)
Wed. 1/26	1,598	143.0	8.3%	686	25.3 min.	39.7 min (5pm)
Thurs. 1/27	1,470	140.6	7.1%	667	25.7 min.	42.0 min (7am)

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.

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