



High Valley
TRANSIT

High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 12/24/21 to 12/30/21

Ride Experience

Ride Rating (out of 5)
Average **4.78** | Median **5**

Ride Distance
Average **4.16 miles** | Median **3.40 miles**

Pickup Walk Distance
Average **78.55 meters** | Median **59.00 meters**

Dropoff Walk Distance
Average **58.45 meters** | Median **40.0 meters**

Time from request to scheduled pickup (ETA)
Average **20.84 minutes** | Median **22.90 minutes**

Weekly Overview

3,611 Passengers (avg. 515/day)

190 New Riders

4.7 Utilization Avg.

55.1% Aggregation*

70.4% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

291 Pickups (8.1%)
341 Drop-offs (9.4%)
Total Connecting: 632 (17.5%)

Canyons Village Transit Hub

187 Pickups (5.2%)
472 Drop-offs (13.1%)
Total Passengers: 659 (18.2%)

Day-by-Day KPIs, 12/24 to 12/30

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 12/24	1,730	125.6	14.6%	614	18.8 min.	27.0 min (7pm)
Sat. 12/25	1,107	130.8	6.8%	513	10.7 min.	22.1 min (6am)
Sun. 12/26	1,971	142	20.9%	652	21.4 min.	27.5 min (6pm)
Mon. 12/27	2,059	94.7	39.5%	431	25.0 min.	28.9 min (10am)
Tues. 12/28	2,479	79.8	45.2%	355	26.1 min.	29.8 min (8am)
Wed. 12/29	2,118	112.6	24.1%	607	24.3 min.	27.8 min (2pm)
Thurs. 12/30	2,166	81.4	39.4%	439	25.9 min.	31.0 min (7pm)

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.

YTD Overview

82,148
Passengers

24,075.3
Net Driver Hours

13,569
App Accounts

Web: highvalleytransit.org/data
Email: data@highvalleytransit.org