



High Valley
TRANSIT

High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 12/31/21 to 1/6/22

Ride Experience

Ride Rating (out of 5)
Average **4.76** | Median **5**

Ride Distance
Average **4.23 miles** | Median **3.40 miles**

Pickup Walk Distance
Average **82.24 meters** | Median **69.00 meters**

Dropoff Walk Distance
Average **58.70 meters** | Median **39.5 meters**

Time from request to scheduled pickup (ETA)
Average **23.29 minutes** | Median **26.60 minutes**

Weekly Overview

3,212 Passengers (avg. 458/day)

140 New Riders

5.3 Utilization Avg.

56.0% Aggregation*

62.4% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

321 Pickups (10.0%)

356 Drop-offs (11.1%)

Total Connecting: 677 (21.1%)

Canyons Village Transit Hub

152 Pickups (4.7%)

386 Drop-offs (12.0%)

Total Passengers: 538 (16.7%)

Day-by-Day KPIs, 12/31/21 to 1/6/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 12/31	2,423	105.3	33.7%	539	24.9 min.	32.4 min (7am)
Sat. 1/1	1,805	121.5	16.8%	663	20.4 min.	26.2 min (6pm)
Sun. 1/2	1,779	55.7	51.7%	320	25.0 min.	30.7 min (6am)
Mon. 1/3	1,680	73	50.2%	320	25.4 min.	28.4 min (7am)
Tues. 1/4	1,781	87.2	39.1%	461	22.8 min.	30.8 min (7pm)
Wed. 1/5	1,814	75	43.8%	407	26.0 min.	30.0 min (8am)
Thurs. 1/6	1,580	88.7	29.4%	502	23.8 min.	29.2 min (7am)

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.

YTD Overview

85,360

Passengers

24,679.4

Net Driver Hours

13,916

App Accounts

Web: highvalleytransit.org/data
Email: data@highvalleytransit.org