



High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 2/4/22 to 2/10/22

Ride Experience

Ride Rating (out of 5)
Average **4.67** | Median **5.0**

Ride Distance
Average **4.25 miles** | Median **3.50 miles**

Pickup Walk Distance
Average **0.05 miles** | Median **0.03 miles**

Dropoff Walk Distance
Average **0.04 miles** | Median **0.02 miles**

Time from request to scheduled pickup (ETA)
Average **24.92 minutes** | Median **24.10 minutes**

Service YTD Overview

107,320

Passengers

29,354.1

Net Driver Hours

16,401

App Accounts

Weekly Overview

4,409 Passengers (avg. 630/day)

116 New Riders

4.4 Utilization Avg.

46.5% Aggregation*

90.2% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

348 Pickups (7.9%)

457 Drop-offs (10.4%)

Total Connecting: 805 (18.3%)

Canyons Village Transit Hub

305 Pickups (6.9%)

707 Drop-offs (16.0%)

Total Passengers: 1,012 (22.9%)

Day-by-Day KPIs, 2/4/22 to 2/10/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 2/4	1,800	151.8	8.2%	644	25.2 min.	40.4 min (7am)
Sat. 2/5	1,901	152.9	14.9%	683	23.6 min.	39.8 min (7am)
Sun. 2/6	1,635	157.3	2.7%	669	16.3 min.	31.1 min (6am)
Mon. 2/7	1,538	128.4	15.0%	496	27.1 min.	39.5 min (4pm)
Tues. 2/8	1,689	142.9	8.2%	682	26.1 min.	40.3 min (8am)
Wed. 2/9	1,632	125.3	19.0%	561	30.6 min.	43.6 min (7am)
Thurs. 2/10	1,656	143.5	8.9%	674	26.4 min.	43.7 min (7am)

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.