



High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 2/11/22 to 2/17/22

Ride Experience

Ride Rating (out of 5)
Average **4.76** | Median **5.0**

Ride Distance
Average **4.16 miles** | Median **3.40 miles**

Pickup Walk Distance
Average **0.05 miles** | Median **0.03 miles**

Dropoff Walk Distance
Average **0.04 miles** | Median **0.02 miles**

Time from request to scheduled pickup (ETA)
Average **25.46 minutes** | Median **25.00 minutes**

Service YTD Overview

111,630

Passengers

30,323

Net Driver Hours

16,897

App Accounts

Weekly Overview

4,310 Passengers (avg. 615/day)

102 New Riders

4.4 Utilization Avg.

46.7% Aggregation*

90.2% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

307 Pickups (7.1%)

431 Drop-offs (10.0%)

Total Connecting: 738 (17.1%)

Canyons Village Transit Hub

288 Pickups (6.7%)

724 Drop-offs (16.8%)

Total Passengers: 1,012 (23.5%)

Day-by-Day KPIs, 2/11/22 to 2/17/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 2/11	1,904	151.8	15.9%	603	32.6 min	45.7 min (7am)
Sat. 2/12	1,747	152.9	11.3%	646	25.1 min	44.0 min (11pm)
Sun. 2/13	1,796	157.3	14.1%	631	27.2 min	41.8 min (8pm)
Mon. 2/14	1,415	128.4	6.1%	569	25.3 min	42.4 min (7am)
Tues. 2/15	1,487	142.9	11.9%	609	23.6 min	41.1 min (4pm)
Wed. 2/16	1,407	125.3	2.9%	631	21.8 min	40.8 min (7am)
Thurs. 2/17	1,372	143.5	2.8%	621	22.2 min	36.5 min (4pm)

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.