



High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 2/18/22 to 2/24/22

Ride Experience

Ride Rating (out of 5)
Average **4.74** | Median **5.0**

Ride Distance
Average **4.19 miles** | Median **3.50 miles**

Pickup Walk Distance
Average **0.05 miles** | Median **0.03 miles**

Dropoff Walk Distance
Average **0.04 miles** | Median **0.02 miles**

Time from request to scheduled pickup (ETA)
Average **24.39 minutes** | Median **23.40 minutes**

Service YTD Overview

116,451
Passengers

31,370.2
Net Driver Hours

17,539
App Accounts

Weekly Overview

4,821 Passengers (avg. 688/day)

127 New Riders

4.6 Utilization Avg.

49.2% Aggregation*

91.8% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

372 Pickups (7.7%)

464 Drop-offs (9.6%)

Total Connecting: 836 (17.3%)

Canyons Village Transit Hub

344 Pickups (7.1%)

771 Drop-offs (16.0%)

Total Passengers: 1,115 (23.1%)

Day-by-Day KPIs, 2/18/22 to 2/24/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 2/18	1,767	156.4	5.5%	725	25.6 min	37.4 min (7am)
Sat. 2/19	1,707	168.9	2.9%	756	18.5 min	39.4 min (7am)
Sun. 2/20	1,565	158.6	5.3%	667	19.9 min	37.0 min (7am)
Mon. 2/21	1,615	154.8	2.5%	707	21.5 min	37.8 min (7am)
Tues. 2/22	1,919	135.1	15.2%	670	30.3 min	42.6 min (7am)
Wed. 2/23	1,706	134.1	18.0%	626	28.4 min	44.7 min (7am)
Thurs. 2/24	1,700	144.1	6.5%	670	26.5 min	43.0 min (7am)

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.