



High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 2/25/22 to 3/3/22

Ride Experience

Ride Rating (out of 5)

Average **4.69** | Median **5.0**

Ride Distance

Average **4.25 miles** | Median **3.50 miles**

Pickup Walk Distance

Average **0.05 miles** | Median **0.04 miles**

Dropoff Walk Distance

Average **0.04 miles** | Median **0.02 miles**

Time from request to scheduled pickup (ETA)

Average **26.65 minutes** | Median **27.20 minutes**

Service YTD Overview

120,720

Passengers

32,298.5

Net Driver Hours

18,138

App Accounts

Weekly Overview

4,269 Passengers (avg. 610/day)

117 New Riders

4.6 Utilization Avg.

46.1% Aggregation*

90.1% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

324 Pickups (7.6%)

429 Drop-offs (10.0%)

Total Connecting: 753 (17.6%)

Canyons Village Transit Hub

265 Pickups (6.2%)

735 Drop-offs (17.2%)

Total Passengers: 1,000 (23.4%)

Day-by-Day KPIs, 2/25/22 to 3/3/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 2/25	1,852	151.9	9.2%	693	24.3 min	43.8 min (7am)
Sat. 2/26	1,810	150.8	9.2%	700	23.5 min	43.5 min (10pm)
Sun. 2/27	1,612	123.8	13.6%	579	29.6 min	41.4 min (7am)
Mon. 2/28	1,491	126.1	14.2%	546	27.6 min	43.5 min (7am)
Tues. 3/1	1,472	136.6	2.6%	625	24.5 min	42.3 min (7am)
Wed. 3/2	1,508	132.7	6.4%	556	29.5 min	40.1 min (5pm)
Thurs. 3/3	1,527	108.2	13.8%	570	28.1 min	42.2 min (8am)

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.