



High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 3/4/22 to 3/10/22

Ride Experience

Ride Rating (out of 5)

Average **4.67** | Median **5.0**

Ride Distance

Average **4.28 miles** | Median **3.50 miles**

Pickup Walk Distance

Average **0.05 miles** | Median **0.03 miles**

Dropoff Walk Distance

Average **0.04 miles** | Median **0.02 miles**

Time from request to scheduled pickup (ETA)

Average **28.75 minutes** | Median **30.80 minutes**

Service YTD Overview

125,328

Passengers

33,276.1

Net Driver Hours

18,748

App Accounts

Weekly Overview

4,608 Passengers (avg. 658/day)

114 New Riders

4.7 Utilization Avg.

46.7% Aggregation*

88.5% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

323 Pickups (7.0%)

442 Drop-offs (9.6%)

Total Connecting: 765 (16.6%)

Canyons Village Transit Hub

304 Pickups (6.6%)

738 Drop-offs (16.0%)

Total Passengers: 1,042 (22.6%)

Day-by-Day KPIs, 3/4/22 to 3/10/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 3/4	1,954	157.9	4.1%	771	25.8 min	40.6 min (7am)
Sat. 3/5	1,916	137.4	11.3%	702	31.1 min	43.9 min (11pm)
Sun. 3/6	1,790	136.8	13.4%	632	30.5 min	41.3 min (7am)
Mon. 3/7	1,555	142.3	10.2%	664	26.7 min	41.2 min (6pm)
Tues. 3/8	1,630	136.3	10.6%	643	28.5 min	42.2 min (8pm)
Wed. 3/9	1,592	129.4	22.0%	522	29.4 min	57.0 min (11am)**
Thurs. 3/10	1,637	141.4	10.1%	674	29.5 min	43.4 min (7am)

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.

** Due to one ETA of 53.7 minutes and one of 168.7 minutes, these are likely data errors and are being investigated