



High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 3/11/22 to 3/17/22

Ride Experience

Ride Rating (out of 5)
Average **4.70** | Median **5.0**

Ride Distance
Average **4.36 miles** | Median **3.70 miles**

Pickup Walk Distance
Average **0.05 miles** | Median **0.03 miles**

Dropoff Walk Distance
Average **0.04 miles** | Median **0.02 miles**

Time from request to scheduled pickup (ETA)
Average **24.74 minutes** | Median **23.95 minutes**

Service YTD Overview

129,933

Passengers

34,274.3

Net Driver Hours

19,389

App Accounts

Weekly Overview

4,605 Passengers (avg. 658/day)

124 New Riders

4.6 Utilization Avg.

47.4% Aggregation*

90.8% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

331 Pickups (7.2%)

414 Drop-offs (9.0%)

Total Connecting: 745 (16.2%)

Canyons Village Transit Hub

292 Pickups (6.3%)

690 Drop-offs (15.0%)

Total Passengers: 982 (21.3%)

Day-by-Day KPIs, 3/11/22 to 3/17/22

| Date | Ride Requests | Driver Hours | Seat Unavailable Rate | Passengers | Avg. ETA | Peak Avg. Hourly ETA* |
|-------------|---------------|--------------|-----------------------|------------|----------|-----------------------|
| Fri. 3/11 | 1,898 | 160.7 | 8.4% | 790 | 28.9 min | 43.4 min (7am) |
| Sat. 3/12 | 1,870 | 134.5 | 15.5% | 693 | 24.7 min | 41.6 min (11pm) |
| Sun. 3/13 | 1,693 | 123.9 | 12.9% | 575 | 26.3 min | 43.6 min (10pm) |
| Mon. 3/14 | 1,600 | 142.8 | 4.7% | 615 | 27.4 min | 41.4 min (8am) |
| Tues. 3/15 | 1,725 | 147.3 | 13.2% | 693 | 28.8 min | 41.3 min (7am) |
| Wed. 3/16 | 1,580 | 151.3 | 5.4% | 653 | 20.7 min | 32.6 min (2pm) |
| Thurs. 3/17 | 1,448 | 142.1 | 2.4% | 586 | 23.1 min | 37.1 min (7am) |

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.