



# High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 3/18/22 to 3/24/22

## Ride Experience

Ride Rating (out of 5)  
Average **4.70** | Median **5.0**

Ride Distance  
Average **4.42 miles** | Median **3.70 miles**

Pickup Walk Distance  
Average **0.05 miles** | Median **0.03 miles**

Dropoff Walk Distance  
Average **0.04 miles** | Median **0.02 miles**

Time from request to scheduled pickup (ETA)  
Average **20.79 minutes** | Median **18.10 minutes**

## Service YTD Overview

**133,393**

Passengers

**35,265.7**

Net Driver Hours

**19,783**

App Accounts

## Weekly Overview

**4,060** Passengers (avg. 580/day)

**111** New Riders

**4.1** Utilization Avg.

**42.7%** Aggregation\*

**95.0%** Met Demand\*\*

\*Aggregation = % of shared rides

\*\*Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

## Transit Connections

### Kimball Junction Transit Center

271 Pickups (6.7%)

350 Drop-offs (8.6%)

Total Connecting: 621 (15.3%)

### Canyons Village Transit Hub

250 Pickups (6.2%)

676 Drop-offs (16.7%)

Total Passengers: 926 (22.9%)

## Day-by-Day KPIs, 3/18/22 to 3/24/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 3/18	1,734	159.4	5.7%	703	24.0 min	34.7 min (2pm)
Sat. 3/19	1,621	158.7	7.3%	709	22.5 min	36.3 min (11pm)
Sun. 3/20	1,355	117.4	8.2%	514	27.7 min	38.5 min (7am)
Mon. 3/21	1,169	132.9	2.5%	526	18.8 min	29.7 min (10am)
Tues. 3/22	1,281	139.8	3.2%	591	16.1 min	33.4 min (3pm)
Wed. 3/23	1,113	137.3	3.2%	493	18.2 min	34.0 min (2pm)
Thurs. 3/24	1,061	150.8	2.7%	524	16.2 min	35.2 min (3pm)

\* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.