



High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 3/25/22 to 3/31/22

Ride Experience

Ride Rating (out of 5)
Average **4.81** | Median **5.0**

Ride Distance
Average **4.19 miles** | Median **3.50 miles**

Pickup Walk Distance
Average **0.04 miles** | Median **0.03 miles**

Dropoff Walk Distance
Average **0.03 miles** | Median **0.01 miles**

Time from request to scheduled pickup (ETA)
Average **15.62 minutes** | Median **11.95 minutes**

Service YTD Overview

137,108

Passengers

36,244.6

Net Driver Hours

20,071

App Accounts

Weekly Overview

3,715 Passengers (avg. 530/day)

113 New Riders

3.8 Utilization Avg.

39.7% Aggregation*

96.7% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

197 Pickups (5.3%)

247 Drop-offs (6.6%)

Total Connecting: 444 (11.9%)

Canyons Village Transit Hub

206 Pickups (5.5%)

492 Drop-offs (13.2%)

Total Passengers: 698 (18.7%)

Day-by-Day KPIs, 3/25/22 to 3/31/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 3/25	1,272	148.6	3.9%	600	18.2 min	39.8 min (2pm)
Sat. 3/26	1,424	129.7	7.4%	573	22.2 min	37.5 min (1pm)
Sun. 3/27	1,218	115.0	3.4%	522	20.5 min	44.5 min (11pm)
Mon. 3/28	1,011	139.9	3.1%	527	14.7 min	26.9 min (11am)
Tues. 3/29	1,027	137.0	1.3%	543	11.8 min	30.3 min (7am)
Wed. 3/30	866	151.0	0.8%	509	11.3 min	22.5 min (7am)
Thurs. 3/31	782	163.0	0.8%	441	8.1 min	11.5 min (3pm)

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.