



Ride Experience

Ride Rating (out of 5)
Average **4.80** | Median **5.0**

Ride Distance
Average **4.01 miles** | Median **3.40 miles**

Pickup Walk Distance
Average **0.05 miles** | Median **0.03 miles**

Dropoff Walk Distance
Average **0.03 miles** | Median **0.01 miles**

Time from request to scheduled pickup (ETA)
Average **9.11 minutes** | Median **7.4 minutes**

Service YTD Overview

139,856

Passengers

37,284.5

Net Driver Hours

20,263

App Accounts

Weekly Overview

2,748 Passengers (avg. 392/day)

87 New Riders

2.6 Utilization Avg.

31.7% Aggregation*

99.4% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

131 Pickups (4.8%)

152 Drop-offs (5.5%)

Total Connecting: 283 (10.3%)

Canyons Village Transit Hub

142 Pickups (5.2%)

261 Drop-offs (9.5%)

Total Passengers: 403 (14.7%)

Day-by-Day KPIs, 04/01/22 to 04/07/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 4/1	895	148.7	0.1%	496	9.3 min	15.2 min (3pm)
Sat. 4/2	828	146.0	0.7%	445	10.2 min	16.1 min (6pm)
Sun. 4/3	727	140.7	1.0%	421	8.4 min	11.9 min (2pm)
Mon. 4/4	612	149.1	0.5%	345	9.0 min	15.6 min (4pm)
Tues. 4/5	593	152.2	0.8%	307	7.5 min	11.9 min (1pm)
Wed. 4/6	667	152.4	0.1%	381	8.4 min	12.1 min (6pm)
Thurs. 4/7	676	154.2	1.0%	353	10.6 min	19.0 min (3pm)

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.