



High Valley Transit

Weekly Data Reporting, Micro & Valley Ride: 04/08/22 to 04/14/22

Ride Experience

Ride Rating (out of 5)
Average **4.87** | Median **5.0**

Ride Distance
Average **4.12 miles** | Median **3.50 miles**

Pickup Walk Distance
Average **0.04 miles** | Median **0.03 miles**

Dropoff Walk Distance
Average **0.04 miles** | Median **0.02 miles**

Time from request to scheduled pickup (ETA)
Average **9.25 minutes** | Median **7.40 minutes**

Weekly Overview

2,331 Passengers (avg. 333/day)

82 New Riders

2.3 Utilization Avg.

29.0% Aggregation*

98.4% Met Demand**

*Aggregation = % of shared rides

**Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.

Transit Connections

Kimball Junction Transit Center

113 Pickups (4.8%)
118 Drop-offs (5.1%)
Total Connecting: 231 (9.9%)

Canyons Village Transit Hub

103 Pickups (4.4%)
201 Drop-offs (8.6%)
Total Passengers: 304 (13.0%)

Service YTD Overview

142,187

Passengers

38,300.9

Net Driver Hours

20,402

App Accounts

Day-by-Day KPIs, 04/08/22 to 04/14/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 4/8	720	146.8	1.1%	405	10.1 min	17.1 min (5pm)
Sat. 4/9	588	123.9	0.3%	354	9.8 min	15.7 min (2pm)
Sun. 4/10	542	148.5	1.1%	340	8.4 min	13.8 min (11am)
Mon. 4/11	503	146.1	1.0%	300	10.0 min	21.6 min (12pm)
Tues. 4/12	580	143.7	5.0%	303	10.8 min	23.7 min (2pm)
Wed. 4/13	563	142.8	2.1%	332	9.8 min	17.7 min (2pm)
Thurs. 4/14	516	165	0.8%	297	7.4 min	11.6 min (1pm)

* Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.