



Ride Experience

Ride Rating (out of 5)
Average **4.93** | Median **5.0**

Ride Distance
Average **4.30 miles** | Median **3.70 miles**

Pickup Walk Distance
Average **0.05 miles** | Median **0.03 miles**

Dropoff Walk Distance
Average **0.04 miles** | Median **0.02 miles**

Time from request to scheduled pickup (ETA)
Average **8.93 minutes** | Median **7.10 minutes**

Weekly Overview

2,097 Passengers (avg. 333/day)

63 New Riders

2.0 Utilization Avg.

26.8% Aggregation*

99.4% Met Demand**

**Aggregation = % of shared rides*

***Met Demand = % of valid ride requests provided a proposal; a 100 percent met demand rate indicates a 0 percent seat unavailable rate and vice versa.*

Transit Connections

Kimball Junction Transit Center

78 Pickups (3.7%)
93 Drop-offs (4.4%)
Total Connecting: 171 (8.2%)

Canyons Village Transit Hub

50 Pickups (2.4%)
127 Drop-offs (6.1%)
Total Passengers: 177 (8.5%)

Service YTD Overview

144,284

Passengers

39,334.1

Net Driver Hours

20,504

App Accounts

Day-by-Day KPIs, 04/15/22 to 04/21/22

Date	Ride Requests	Driver Hours	Seat Unavailable Rate	Passengers	Avg. ETA	Peak Avg. Hourly ETA*
Fri. 4/15	547	164.7	0.0%	341	8.1 min	14.1 min (3pm)
Sat. 4/16	539	171.3	0.6%	329	6.7 min	9.0 min (8am)
Sun. 4/17	399	143.3	0.5%	229	7.4 min	11.2 min (10am)
Mon. 4/18	492	124.1	1.2%	292	11.5 min	20.0 min (8am)
Tues. 4/19	492	134.7	1.4%	283	9.3 min	12.9 min (4pm)
Wed. 4/20	557	146.9	0.2%	323	10.3 min	16.1 min (2pm)
Thurs. 4/21	513	149.1	0.8%	300	8.6 min	18.5 min (2pm)

** Peak Avg. Hourly ETA represents the highest average ETA for a particular hour on that day.*