

### Comingling by the numbers

First up are some exciting trends we've seen in HVT's commingled paratransit and microtransit services. With commingled service, recent data shows that HVT is able to increase efficiency while offering the same or higher quality of service to riders.

*Higher efficiency:* HVT's new commingled service has seen a **150% increase in utilization** when compared to the paratransit-only service previously available in the area.

*Equivalent quality of service:* Even as drivers transported more passengers each hour on commingled shifts, **trip duration was comparable** to microtransit-only shifts.

Together, these statistics demonstrate **efficient aggregation during commingled shifts** — and crucially, that this **increased aggregation has little impact on rider trip time**, a key measure of quality of service for both paratransit and microtransit riders.

